



March 20, 2020

Coronavirus (COVID-19) Update

The Merrimack Village District (MVD) is committed to the safety and well-being of its customers, employees and vendors during the Coronavirus pandemic. To that end, we are closing the office building to the public on Monday, March 23rd, 2020 until further notice. The office will be staffed and ready to handle any questions by phone.

Please be advised that MVD will **not be discontinuing water service** for non-payment and all late fees waived from this date forward until further notice during this difficult time. If your account is in arrears and you received a notice of disconnect, you may contact the office to set up a payment plan to ease the financial burden. This waiver will be in effect for the “duration of the emergency” as ordered by Gov. Chris Sununu.

Although we won't be accepting in person payments at the window, there are several options you can choose from to pay your invoice. A drop box is located to the left of the main entrance door for check payments only. Debit, credit and e-check payments may be made over the phone by calling (603) 424-9241, option 7 or you may visit the MVD website, www.mvdwater.org to make an on-line payment. (The jurisdiction code is 3903) You will need your account number to reference on the payment. Feel free to contact the office if you don't have the information with you.

For meter horns or meter installation for new construction please contact the office to make arrangements based on needs.

All regularly required water quality sampling continues on schedule with no plans of disruption.

Please note Annual Meeting Absentee Ballots for elected positions are available. You can request ballots be mailed to you or to schedule a time for pick up contact Jill Lavoie at (603) 424-9241 x103. The completed ballots must be returned in the drop box here at the MVD or sent USPS. All ballots must be received by 5:00 on March 31, 2020.

To subscribe for email notifications please visit our website at
www.mvdwater.org

MVD staff wish everyone good health and well-being.